

CAYLENT

Idea to Impact. Faster.



Caylent Argentina Quality Policy

DR.PO.01 V.02

Objective and Scope

The objective of this policy is to establish a framework for action aimed at the continuous improvement of the Organization and its Quality Management System.

This policy is aligned with the ISO 9001:2015 Quality Management System standard.

Responsibilities

It is the responsibility of Management to communicate, disseminate, and ensure compliance with this Quality Policy.

It is the responsibility of all personnel, as well as any external party acting on behalf of the Organization or whose actions may be linked to it, to comply with the commitments outlined in this Quality Policy.

Caylent Quality Policy

At Caylent Argentina, we work to empower people and technology by delivering cloud transformation and artificial intelligence solutions that generate real and sustainable value for our clients.

We are committed to:

1. Delivering high-quality cloud and AI services, ensuring efficiency, reliability, and customer satisfaction through controlled processes and continuous improvement.
2. Maintaining highly skilled teams by promoting professional development, continuous learning, and a culture of collaboration and technical excellence.
3. Building long-term relationships with clients, partners, and suppliers, based on trust, transparency, and the fulfillment of commitments.
4. Continuously improving our processes, services, best practices, and responsible change management.
5. Complying with applicable legal, contractual, and regulatory requirements, acting with ethics, responsibility, and respect for people and the environment.

This Quality Policy provides the framework that guides our decisions, our way of working, and our commitment to continuous improvement.

Change History

Version	Type of Change	Author	Requested by	Modification Date	Brief Description
V.01	Issuance	M&P	Management	16/1/2026	Initial issuance of the document
V.02	Issuance	M&P	Management	22/1/2026	Policy modification

Reviews

Review	Approval
Responsible: Alan Pettinari Date: 01/22/2026	Responsible: Agustin Romano Date: 01/22/2026