



AIOps Platform

A Custom Agentic Operations Platform Built Around Your Team

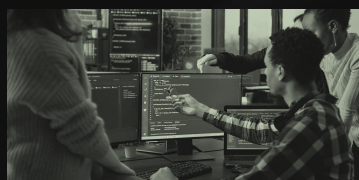
Custom agentic cloud operations infrastructure, built to your tooling, team, and scale.

Enterprise cloud teams carry operational complexity that out-of-the-box managed services weren't designed for.

Caylent designs and builds a custom AIOps platform around your existing infrastructure: mapping your tooling, deploying purpose-built agents, and governing outcomes with certified AWS architects.

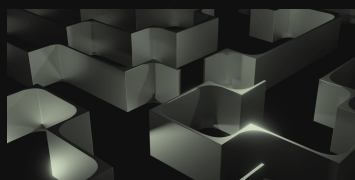
Every engagement begins with a fixed-fee AIOps Blueprint that removes scoping risk before implementation.

Capabilities & Features



Proprietary Operational Intelligence

Agents trained on 12 years of proprietary CloudOps intelligence arrive with AWS-specific operational context from day one.



Purpose-Built Agent Architecture

A multi-agent system covering triage, cost optimization, and backlog prioritization, governed by guardrails your architects define.



AWS Environment Monitoring

Designed around your existing incident management and observability stack without tooling compromise.



AWS-Native Infrastructure

Built on Amazon Bedrock AgentCore and Frontier Agents, aligned to the AWS agentic roadmap as it ships.

Our Approach

01

Discover & Define

A fixed-fee AIOps Blueprint maps your tooling, incident workflows, and team structure to produce a full integration plan.

02

Plan & Design

Architects design the multi-agent system, define operational guardrails, and confirm the SLO framework for your environment.

03

Build & Validate

Agents are built, integrated into your incident management and observability platforms, and validated against defined guardrails.

04

Launch & Deploy

The platform goes live with monitoring active, your team trained, and Caylent architects accountable for outcomes.

05

Manage & Extend

Caylent architects remain available to audit performance, refine agent behavior, and extend the platform over time.



Deliverables

AIOps Blueprint Report	Documents your tooling ecosystem, team structure, and the full agent integration plan.
Custom Agent Architecture	Multi-agent system covering triage, cost optimization, and backlog workflows, scoped to your environment.
Guardrails & SLO Framework	Defined operational boundaries and SLO-driven measurement built in from the start of implementation.
Tooling Integration Map	Your existing incident management, observability, and communication platforms connected to the agent system.
Runbooks & Operating Model	Documentation and training that enable your team to operate and extend the platform independently.

CAYLENT Accelerate™ Agentic Cloud Operations

Our AIOps Platform is built and delivered with **Caylent Accelerate™ agents**, built on Amazon Bedrock AgentCore and 12 years of proprietary CloudOps intelligence.

Proprietary Data Advantage 2,000+ AWS deployments and 12 years of CloudOps intelligence trains our agents and inform every engagement.	70% of Remediation Tasks Accelerated Guardrailed actions executed and audited by Caylent's AWS architects, balancing AI speed with human judgment.
30% Faster Mean Time to Resolution Agents carry context forward so no issue surfaces twice, ensuring less time between an incident and a fix.	100% of Incidents Auto-Triaged Auto-triages 100% of incoming incidents with root cause context and a recommended resolution path.

Let's Get Started

Whether you're ready to build now or exploring the options, Caylent can help you map what agentic cloud operations looks like for your team.

Our fixed-fee AIOps Blueprint starts at \$125K USD: a structured engagement that maps your tooling and workflows before any implementation begins.

Scan the QR code or [click here](#) to talk with our specialists

